

**Access to Justice**  
**Role of IT**  
**Court & Case management**

# Access to Justice & Access to Court



Access to Justice means different things to different people.

In its narrowest sense, it represents only the formal ability to appear in court.

Access to justice is: resolution of disputes and not merely filing of a case.

# Barriers to Accessing Justice:

Geographical

Social factors  
Feeling of shame

High cost of  
accessing legal  
services

Transport facilities



**Timely delivery of justice** is a part of human rights. Denial of speedy justice is a threat to public confidence in the administration of justice.

Judicial service is not like any other services. **It is a mission for serving the society.**

***Hussain v. Union of India,  
(2017) 5 SCC 702***

# Pendency in District courts (in figures):

(as on 28.11.2019, 04:53 pm)

8935132

Total Civil Cases



22680262

Total Criminal Cases



31615394

Total Cases



6427691 (71.94%)

Civil Cases More Than 1 Year Old



16709672 (73.67%)

Criminal Cases More Than 1 Year Old



23137363 (73.18%)

Cases More Than 1 Year Old



Source: **National Judicial Data Grid**  
(NJDG)

# Pendency in High Courts (in figures):

(as on 28.11.2019, 11:30 pm)

High Court:- All

Welcome Guest

1906746

Civil Cases(Pending)

1273030

Criminal Cases(Pending)

1309982

Writ Cases(Pending)

4489758

Total Cases(Pending)

1167486 \*

Civil Cases more than 1  
Years(Pending)

804911 \*

Criminal Cases more than 1  
Years(Pending)

847163 \*

Writ Cases more than 1  
Years(Pending)

2819560 \*

Total Cases more than 1  
Years(Pending)

\* Cases Pending more than one year figures do not include High Court of Bombay, Delhi, Madhya Pradesh and Karnataka as these HC's are not shifted to Case Information System NC 1.0 developed by eCommittee, Supreme Court of India.

Source: **National Judicial Data Grid (NJDG)**

# Pendency – High Court wise

Name of High Court	Total Pendency
High Court of Punjab & Haryana	514966
High Court of Himachal Pradesh	43244
High Court of Jammu & Kashmir	74670
High Court of Delhi	80210
High Court of Uttrakhand	39084
High Court of Allahabad	731249

Source: <https://njdg.ecourts.gov.in>,

As on 28.11.2019, 11.41 PM

“The greatest drawback of the administration of justice in India today is delay... I am not aware of any country in the world where litigation goes on for as long a period as India [...]”

**-Nani Palkhiwala** in his article “Delays in Administration of Justice”





# Impact on Disposal:

September 11, 2018

Printed from

THE TIMES OF INDIA

## Case going on for 41 years over 'missing' court fee of Rs 312 ends, but woman who won dead

TNN | Sep 11, 2018, 02:07 AM IST



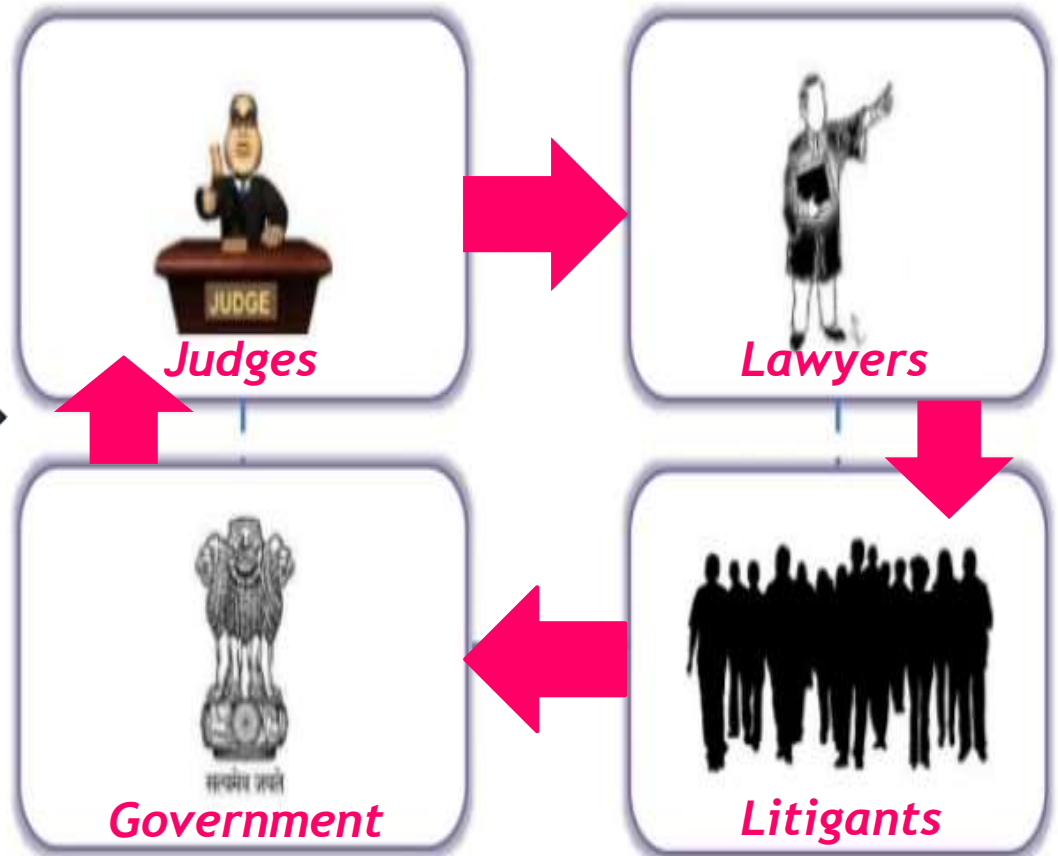
: Ganga Devi was always a fighter. So when the district magistrate served a property attachment notice on her after a dispute in 1975, she protested vehemently. Then 37, she challenged the action before the civil judge and won the case two years later in 1977.

Fate though had another, harder battle in store for her. During the course of the trial, the judge had asked Ganga to pay a court fee of Rs 312, which she did. But just as she was ready to get the final copy of the order that was in her favour, someone noticed that Ganga hadn't attached a receipt of the Rs 312 that she had already shelled out. The "vital" document was missing. ....

Who is responsible for **Delays**?

## Indian Judicial System

*Pendency of Cases – Who is Responsible?*



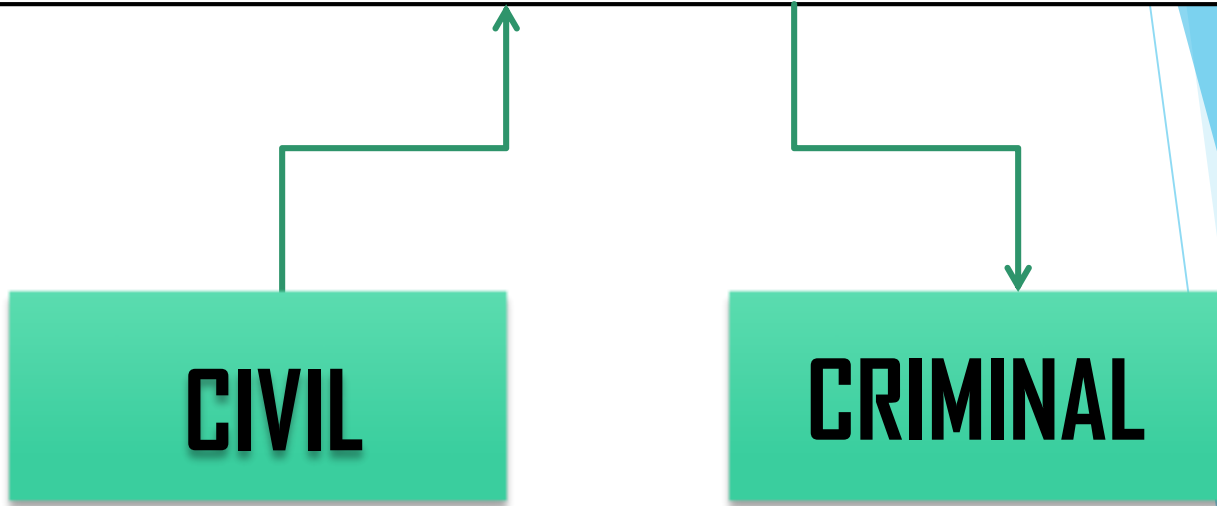
# EFFECTIVENESS IN JUSTICE SYSTEMS

**CIVIL**

**(Problem solving approach)**

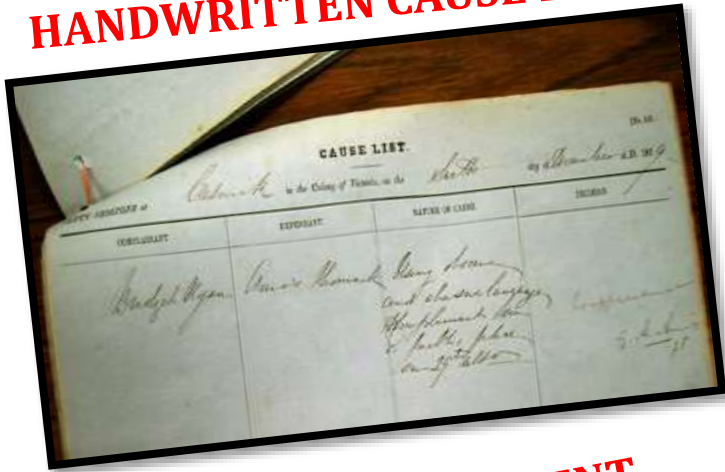
**CRIMINAL**

**( Deterrent approach)**



# Our Traditional system used to consist of:

## HANDWRITTEN CAUSE LIST



## TYPEWRITER



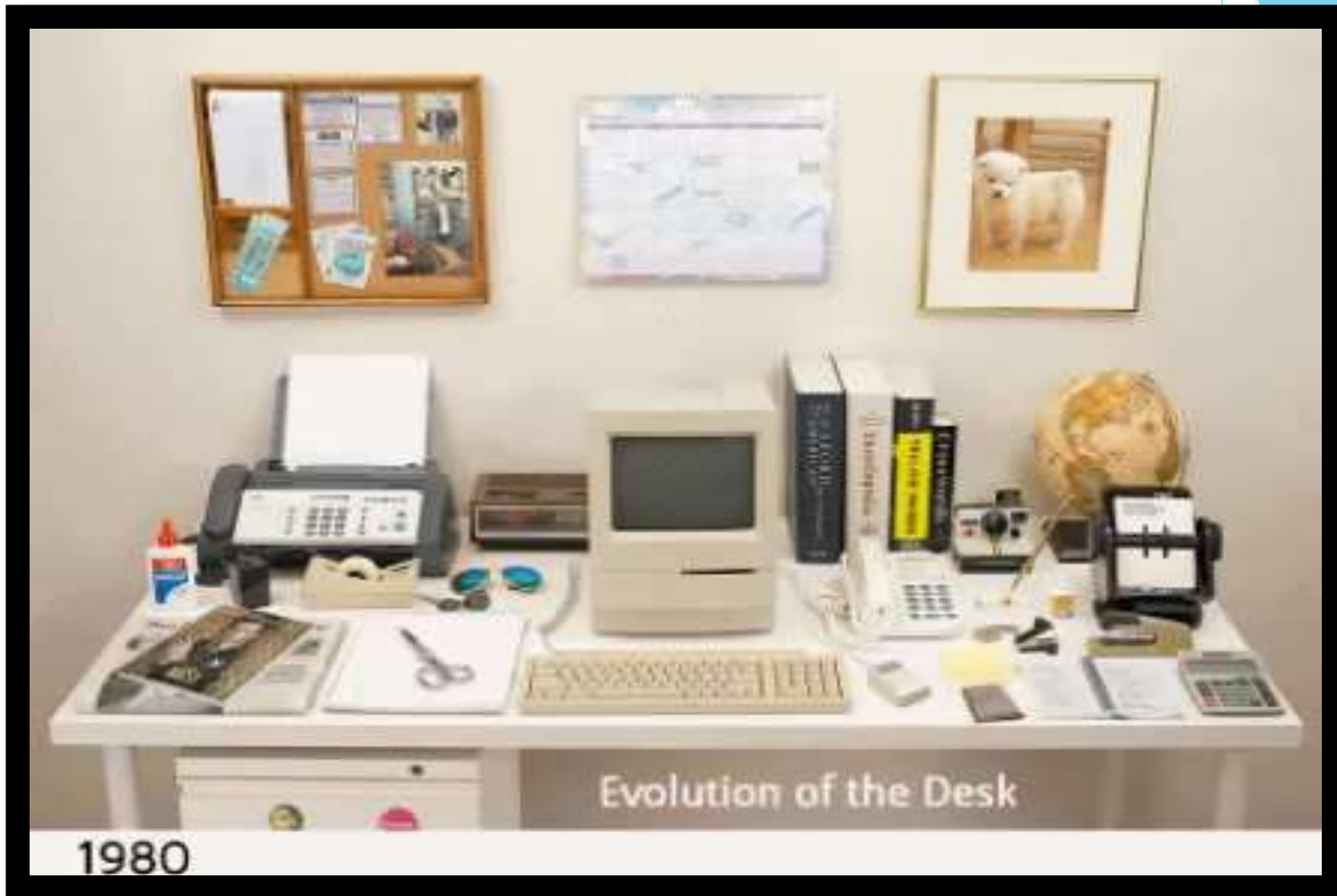
## PHYSICAL FILE MOVEMENT



## MANUAL REGISTERS



## CHANGES BROUGHT BY TECHNOLOGY:

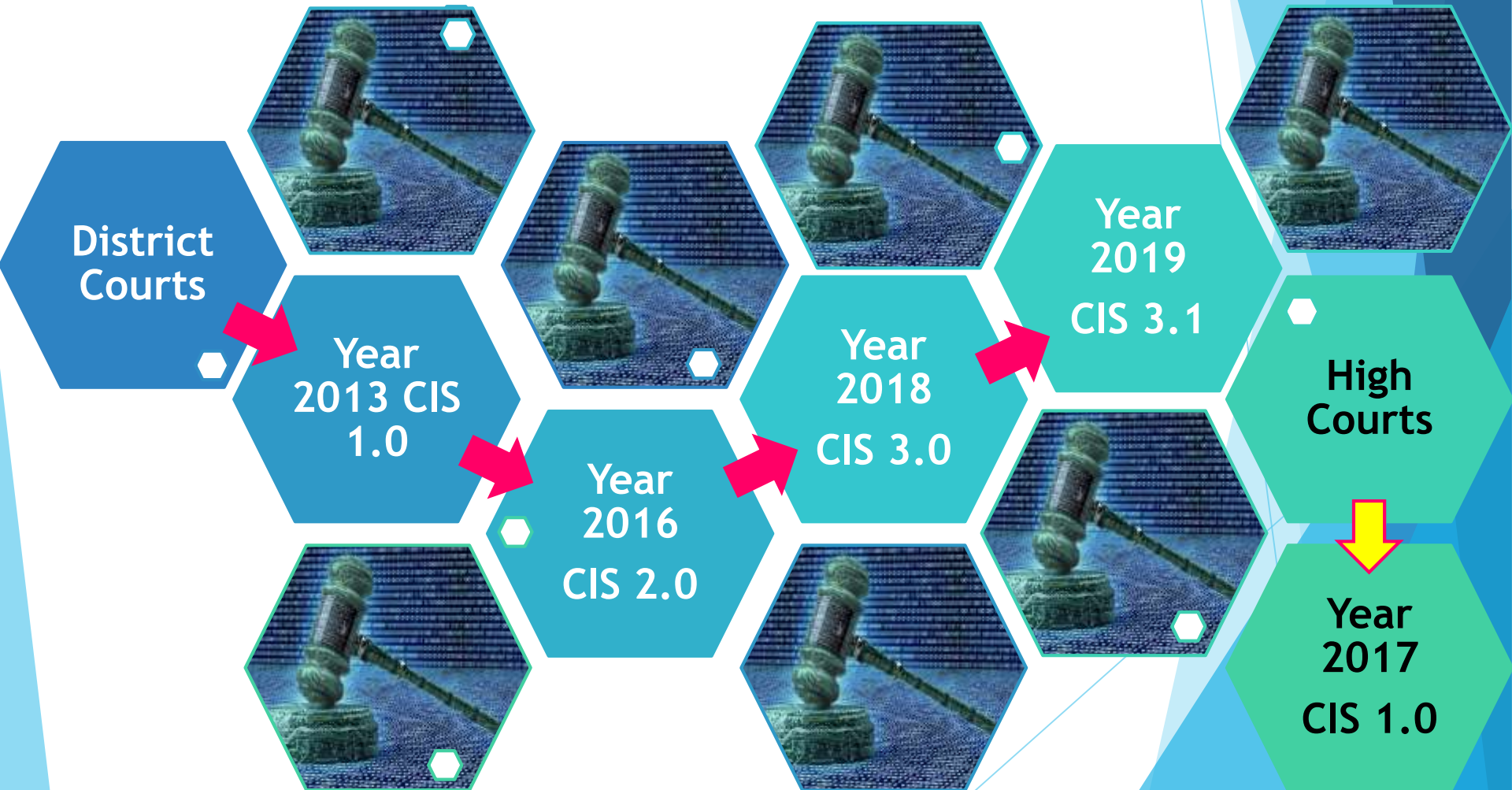




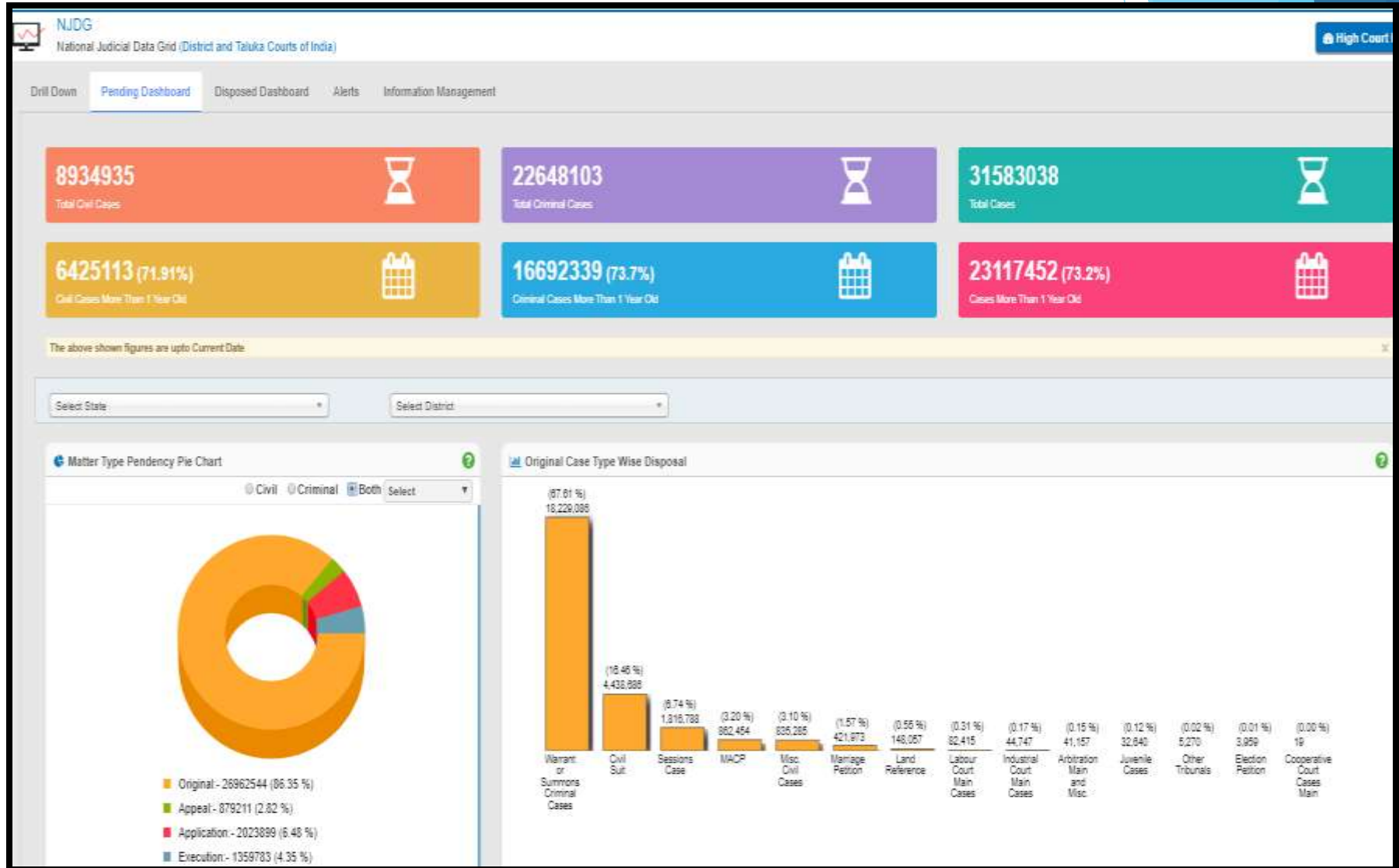
***“From the time the case is registered, till it is disposed of with judgment, the entire processing must take place electronically.”***

***-Dr. APJ Abdul Kalam, former President of India  
(12th Justice Sunanda Bhandare Memorial Lecture,  
New Delhi, November 01, 2006)***

# Progress of e-Courts Project



# NJDG website: A feather in the cap of Justice





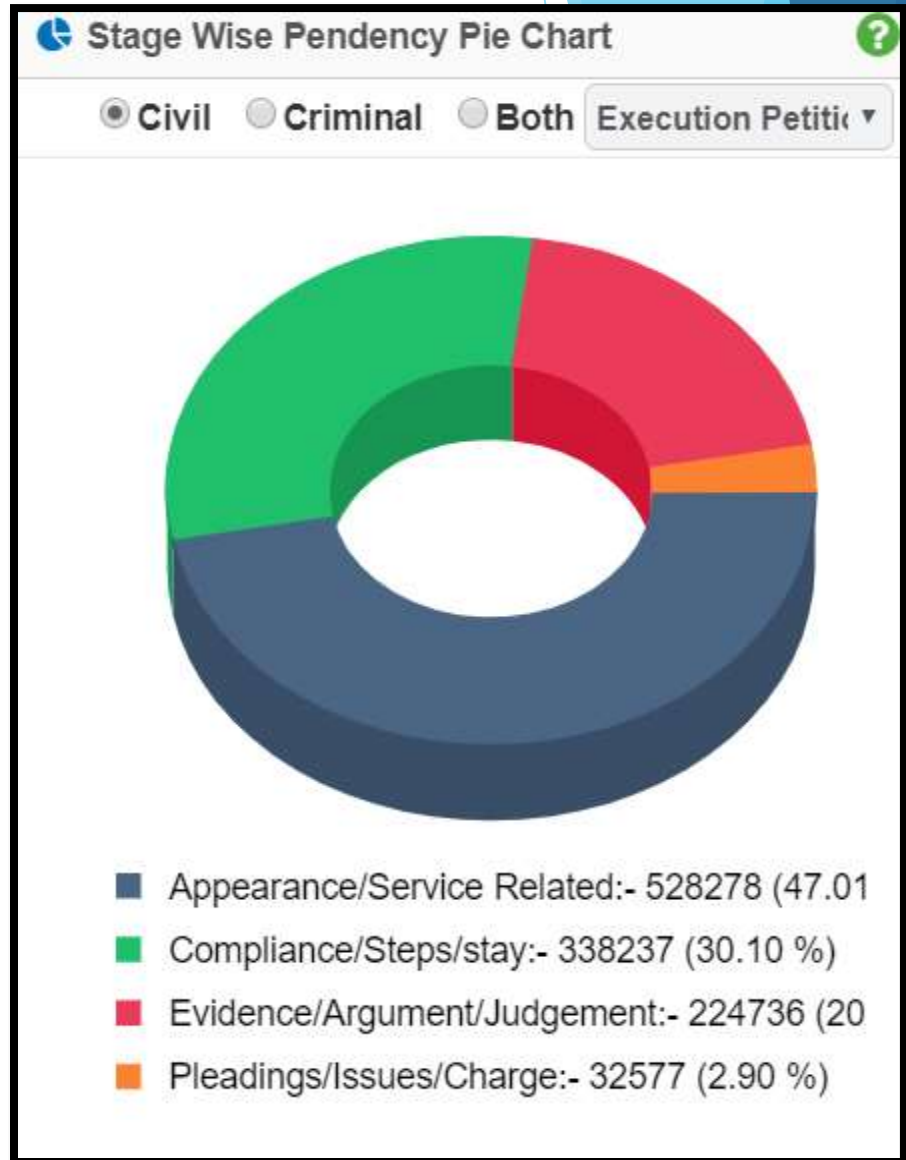
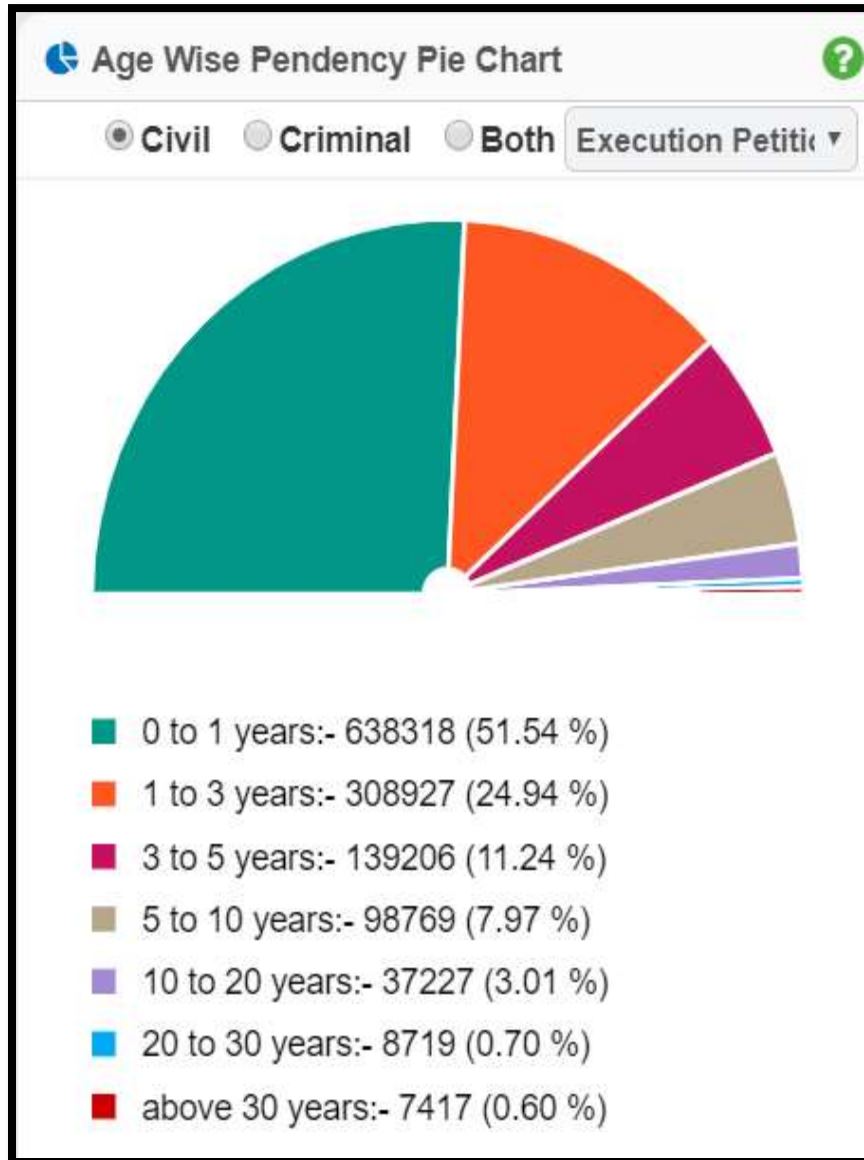
# Pending Cases of District Courts on NJDG: (As on 28.11.2019)

Particulars	Civil	Criminal	Total
<b>Pending Cases</b>			
0 to 1 Years	4095088 (45.87%)	9726979 (42.92%)	13821987 (43.75%)
1 to 3 Years	2082545 (23.33%)	5266506 (23.24%)	7348990 (23.26%)
3 to 5 Years	1150175 (12.88%)	2670280 (11.78%)	3820435 (12.09%)
5 to 10 Years	1057665 (11.85%)	3162177 (13.95%)	4219838 (13.36%)
10 to 20 Years	415632 (4.66%)	1526810 (6.74%)	1942442 (6.15%)
20 to 30 Years	95380 (1.16%)	270823 (1.16%)	366203 (1.16%)
Above 30 Years	30416 (0.34%)	41864 (0.18%)	72280 (0.23%)

# Pending Cases of High Courts on NJDG: (As on 28.11.2019)

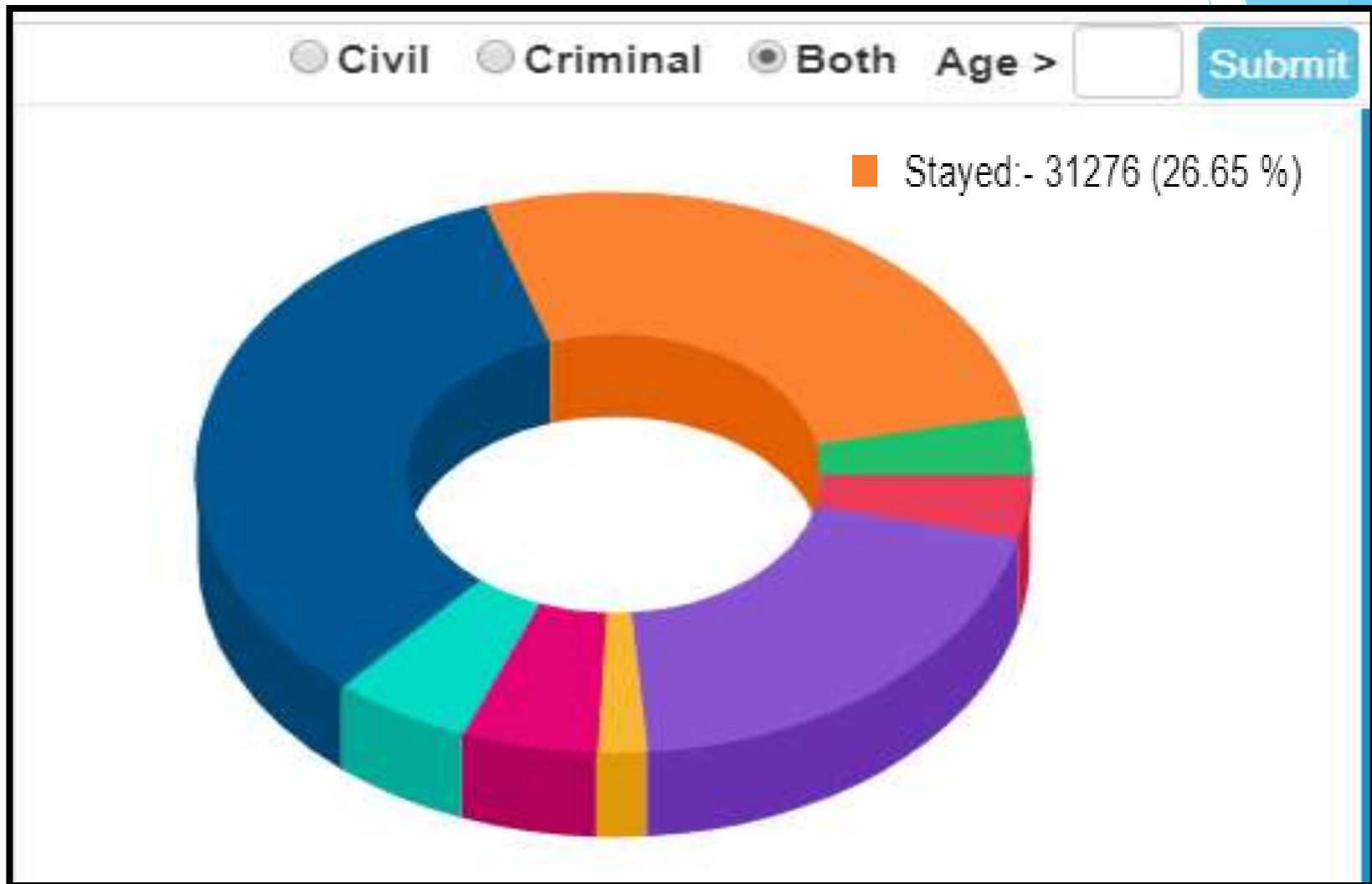
Pending Cases Age Wise					
Cases Pending (0 to 1 year )	<a href="#">598532</a>	<a href="#">441732</a>	<a href="#">404481</a>	<a href="#">1444745</a>	(32.18%)
Cases Pending (1 to 3 years )	<a href="#">388545</a>	<a href="#">221764</a>	<a href="#">268755</a>	<a href="#">879064</a>	(19.58%)
Cases Pending (3 to 5 years )	<a href="#">228713</a>	<a href="#">139574</a>	<a href="#">195434</a>	<a href="#">563721</a>	(12.56%)
Cases Pending (5 to 10 years )	<a href="#">325061</a>	<a href="#">225277</a>	<a href="#">262656</a>	<a href="#">812994</a>	(18.11%)
Cases Pending (10 to 20 years )	<a href="#">299295</a>	<a href="#">203136</a>	<a href="#">150740</a>	<a href="#">653171</a>	(14.55%)
Cases Pending (20 to 30 years )	<a href="#">48455</a>	<a href="#">28667</a>	<a href="#">16433</a>	<a href="#">93555</a>	(2.08%)
Cases Pending (above 30 years )	<a href="#">18145</a>	<a href="#">12880</a>	<a href="#">11483</a>	<a href="#">42508</a>	(0.95%)
Cases Pending (Total)	<a href="#">1906746</a>	<a href="#">1273030</a>	<a href="#">1309982</a>	<a href="#">4489758</a>	(100%)

# Executions: (in District Courts):



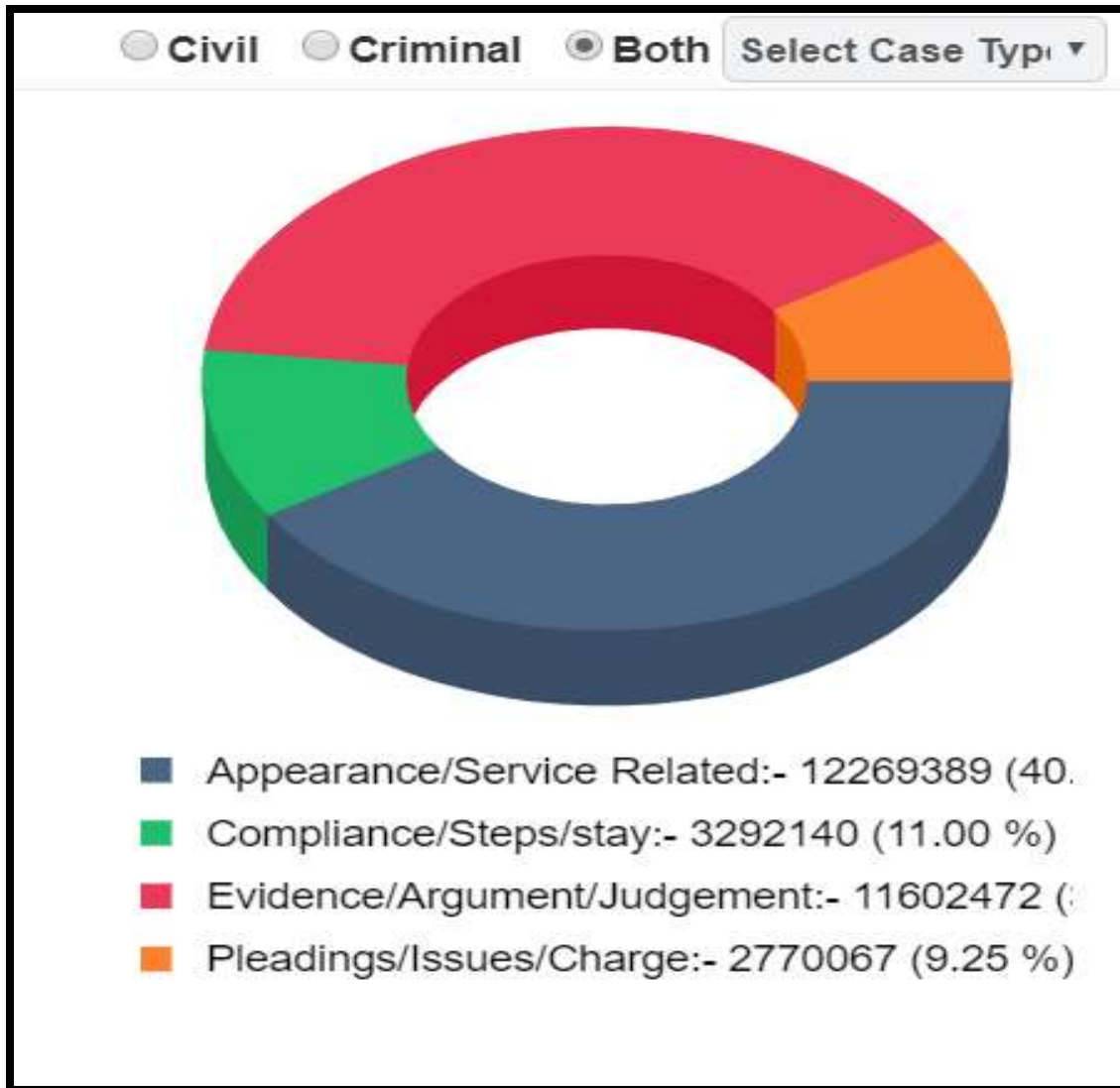
(As per NJDG, as on 29.11.2019)

# Stayed Cases on NJDG (as on 28.11.2019):



# Cases awaiting appearance on NJDG

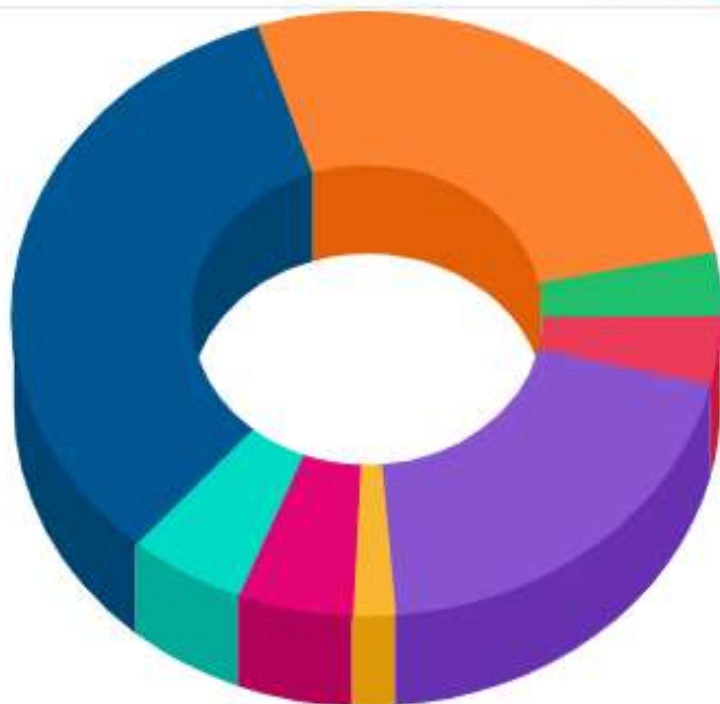
(as on 29.11.2019):



## Delay Reasons pie chart on 'NJDG':

Delay Reason Pendency Pie Chart

Civil  Criminal  Both Age >



- Awaiting Record:- 4476 (3.81 %)
- Bulky Case:- 23401 (19.94 %)
- Execution Delays:- 2265 (1.93 %)
- Huge Pendency:- 6198 (5.28 %)
- Offshoots:- 6317 (5.38 %)
- Securing Presence:- 39595 (33.74 %)
- Stayed:- 31276 (26.65 %)
- Unattended:- 3821 (3.26 %)

For District Courts (as on 28.11.2019)

## Key Implementation Statistics



Districts covered

627



Total Orders available on eCourts

8,52,83,327\*



Court complexes covered

3,093



Total High Courts covered

21



Court establishments covered

6,645



Total hits on eCourts per day

10,00,000\*



Total cases available on eCourts

11,19,32,511\*



eCourts Mobile App downloads

20,00,000\*

Note: The figures are approximate.



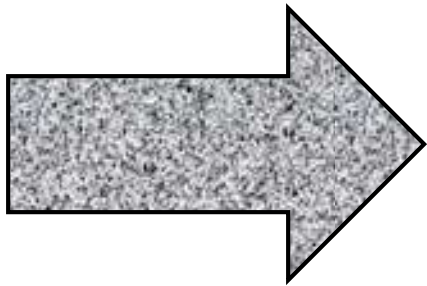
# World Bank Lauds National Judicial Data Grid In Ease Of Doing Business Report

BY: APOORVA MANDHANI

NOVEMBER 5, 2017 9:55 AM

India saw a momentous 30 rank jump in the **Ease of Doing Business report for 2018**, ranking at 100 out of 190 countries. What is also noteworthy is that the report categorically lauds creation of the National Judicial Data Grid (NJDG).

Released by the World Bank, the report states that the introduction of the Grid *“made it possible to generate case management reports on local courts, thereby making it easier to enforce contracts”*.





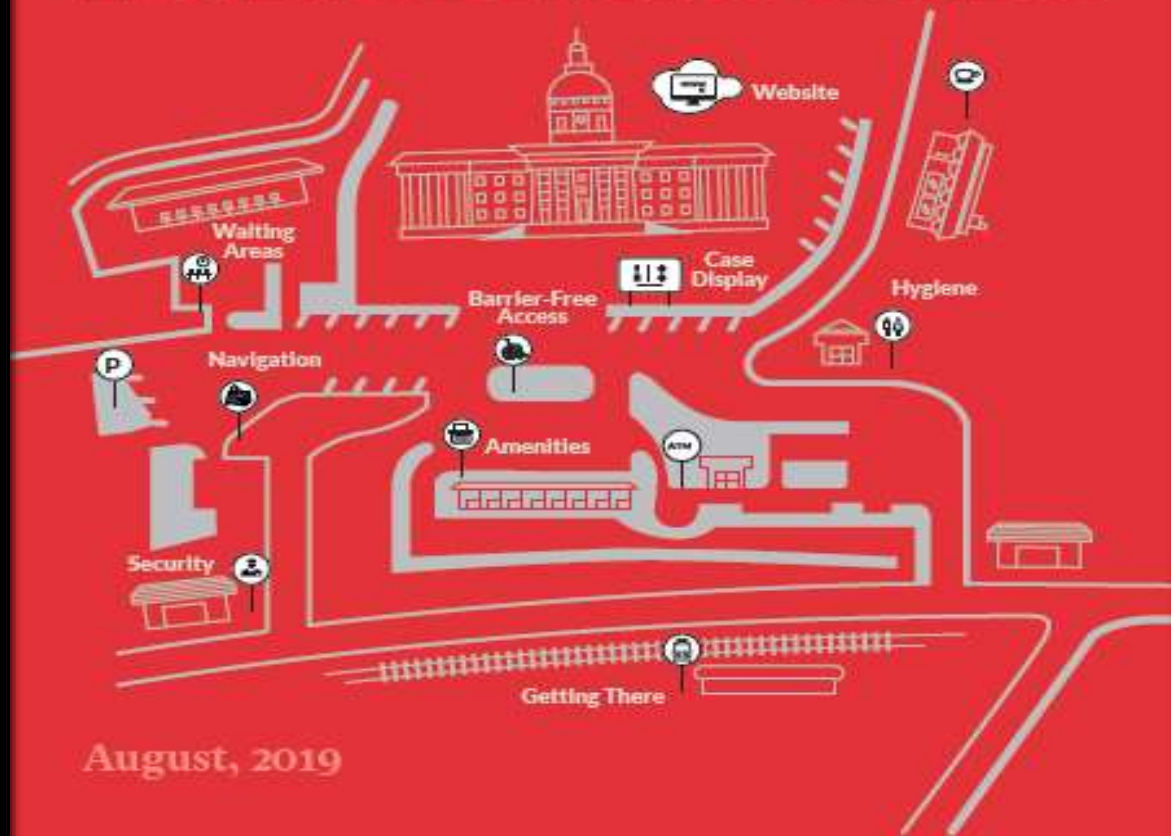
# India Justice Report on the **Judiciary**: Average case pendency in subordinate courts is **5 years**

Meera Emmanuel November 8 2019



**YOU ARE  
BEING  
WATCHED**

# Building Better Courts Surveying the Infrastructure of India's District Courts



August, 2019

**VIDHI** Center for legal policy

**JALDI** Justice, Access & Lowering Delays in India

Sponsored by  
**TATA TRUSTS**

# Impact of wrong data entry

## Chief Judicial Magistrate,

### Case Details

Case Type	: Crmp	Filing Date: 04-02-1972
Filing Number	: 5753/2013	Registration Date: 04-02-1972
Registration Number	: 27888/2013	
CNR Number	13-000001-1972	

### History of Case Hearing

Registration Number	Judge	Business On Date	Hearing Date	Purpose of hearing
27888/2013		14-11-2011	31-01-2012	Appearance
27888/2013		31-01-2012	30-04-2012	Prosecution Evidence
27888/2013		30-04-2012	11-08-2012	Prosecution Evidence
27888/2013		11-08-2012	15-12-2012	Appearance
27888/2013		15-12-2012	20-04-2013	Appearance
27888/2013		20-04-2013	07-09-2013	Appearance
27888/2013		07-09-2013	16-10-2013	Appearance
27888/2013	Chief Judicial Magistrate	16-10-2013	17-12-2013	Appearance
27888/2013	Chief Judicial Magistrate	17-12-2013	14-02-2014	Appearance
27888/2013	Chief Judicial Magistrate	14-02-2014	24-04-2014	Appearance
27888/2013	Chief Judicial Magistrate	24-04-2014	11-07-2014	Appearance
27888/2013	Chief Judicial Magistrate	11-07-2014	01-10-2014	Appearance
27888/2013	Chief Judicial Magistrate	01-10-2014	03-01-2015	Appearance
27888/2013	Chief Judicial Magistrate	03-01-2015	10-03-2015	Appearance
27888/2013	Chief Judicial Magistrate	10-03-2015	26-05-2015	Appearance
27888/2013	Chief Judicial Magistrate	26-05-2015	29-08-2015	Appearance
27888/2013	Chief Judicial Magistrate	29-08-2015	23-12-2015	Appearance
27888/2013	Chief Judicial Magistrate	23-12-2015	14-03-2016	Appearance
27888/2013	Chief Judicial Magistrate	14-03-2016	24-05-2016	Appearance
27888/2013	Chief Judicial Magistrate	24-05-2016	18-10-2016	Appearance
27888/2013	Chief Judicial Magistrate	18-10-2016	08-02-2017	Appearance
27888/2013	Chief Judicial Magistrate	08-02-2017	11-04-2017	Appearance
27888/2013	Chief Judicial Magistrate	11-04-2017	24-05-2017	Appearance
27888/2013	Chief Judicial Magistrate	24-05-2017	17-08-2017	Appearance
27888/2013	Chief Judicial Magistrate	17-08-2017	05-12-2017	Appearance
27888/2013	Chief Judicial Magistrate	05-12-2017	17-03-2018	Appearance
27888/2013	Chief Judicial Magistrate	17-03-2018	15-06-2018	Appearance
27888/2013	Chief Judicial Magistrate	15-06-2018	28-01-2019	Appearance

# Impact of Wrong Data Entry:

**Search By Case Number**

\*Case Type      \*Case Number      \*Case Year

RSA           2015

Search Case

Case Detail: Case Type: RSA Case No: 5332 Case Year: 2015

Case-ID	Petition Name	Respondent Name	Advocate Name	Status	Next Date
RSA- 2015				PENDING	20- MAY-50

# Extensive use of Video Conferencing



**Doctors**

**JAILS**

**REMAND**

**JUDGES**

**EXPERTS**

# 'e-Tracking' of Notices



# e-Diary



**e-Diary Case Management System** is online software giving access to Advocates and Departments, of cases with live & real time upgradation through website of the Court.

e-Diary account holder can manage their own case portfolio.

e-Diary account holders get access to paper books of cases entered in their account.

Notices sent through email are reflected in e-diary accounts of respective users.

Increased transparency & efficiency

**CLUBBING OF CASES,  
BUNCHING OF  
CASES,  
MATCHING,  
COVERED CASES,  
AWAITING ORDERS**



# Categorization of cases plays a vital role:

- \*Case Type**
- Select-
  - Select-
  - CWP
  - CRM-M
  - CR
  - RSA
  - CRR
  - CRA-S
  - FAO
  - CM
  - CRM
  - ARB
  - ARB-DC
  - ARB-ICA
  - CA
  - CA-CWP
  - CA-MISC
  - CACP
  - CAPP
  - CCEC
  - CCES

- \*Case Type**
- Select-
  - CEA
  - CEC
  - CEGC
  - CESR
  - CLAIM
  - CMA
  - CMM
  - CO
  - CO-COM
  - COA
  - COCP
  - COMM-PET-M
  - CP
  - CP-MISC
  - CR-COM
  - CRA
  - CRA-AD
  - CRA-AS
  - CRA-D
  - CRACP

- \*Case Type**
- Select-
  - CREF
  - CRM-A
  - CRM-CLT-OJ
  - CRM-W
  - CROCPC
  - CRR(F)
  - CRREF
  - CRWP
  - CS
  - CS-OS
  - CUSAP
  - CWP-COM
  - CWP-PIL
  - DP
  - EA
  - EDC
  - EDREF
  - EFA
  - EFA-COM
  - EP

- \*Case Type**
- Select-
  - EP
  - EP-COM
  - ESA
  - FAO(FC)
  - FAO-C
  - FAO-CARB
  - FAO-COM
  - FAO-ICA
  - FAO-M
  - GCR
  - GSTA
  - GSTR
  - GTA
  - GTC
  - GTR
  - GVATR
  - INCOMP
  - INTTA
  - IOIN
  - ITA

- \*Case Type**
- Select-
  - ITC
  - ITR
  - LPA
  - LR
  - MATRF
  - MRC
  - O&M
  - OLR
  - PBPT-APPL
  - PBT
  - PMLA-APPL
  - PVR
  - RA
  - RA-CA
  - RA-CP
  - RA-CR
  - RA-CW
  - RA-LP
  - RA-RF
  - RA-RS

- \*Case Type**
- Select-
  - RRCWP
  - RERA-APPL
  - RFA
  - RFA-COM
  - RP
  - SA
  - SAO
  - SDR
  - STA
  - STC
  - STR
  - TA
  - TA-COM
  - TC
  - TCRM
  - UVA
  - UVR
  - VATAP
  - VATCASE
  - VATREF

- WTA
- WTC
- WTR
- XOBJ
- XOBJC
- XOBJL
- XOBJR
- XOBS

# PAPERBOOK SERVER:

Download Paperbook

*Case Type	*Case Number	*Case Year
CRM-M	1234	2016

Submit

HOME



Download Paperbook

*Case Type	*Case Number	*Case Year
-Select-		-Select-

Submit

List of Registered Cases

Type	Number	Year	Petitioner Name	Respondent Name	CL Type	Status	Bench	Paper Book
CEM: M	1234	2016	AMANDEEP KAUR	STATE OF PUNJAB AND ANR	U	DISPOSED OF	HON'BLE MR. JUSTICE NARESH KUMAR SANGHI	Click To View

HOME

- Paper-book Server for providing scanned paper-books through intranet to AG Punjab, AG Haryana, Union of India and Standing Counsel UT, wherein State is party, is functional.
- It has led to better assistance and compliance by Govt. Counsel.

# PREVIEW OF THE LITIGATION MANAGEMENT SYSTEM WEBSITE

(<https://lms.shry.gov.in>)



## Litigation Management System



**184**  
Admin Users

**362409**  
Case Entered

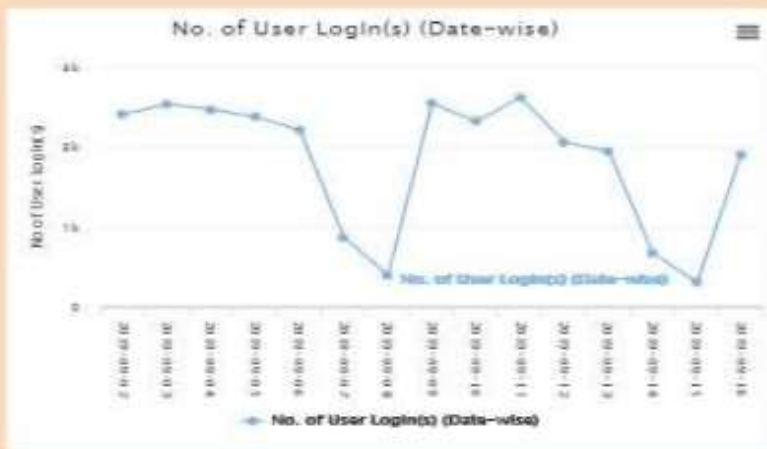
**271**  
Case Entered Today

**384**  
Proceedings Entered Today

**21**  
Judgements Entered Today

**0**  
Contempts Entered Today

support Email-Id: [lms.support-hry@gov.in](mailto:lms.support-hry@gov.in)



Organisation Type\*

Organisation Name\*

User Name\*

Password\*

Enter Code\*

# Introduction

- ▶ In Integrated Workflow Based System, for the departments, corporations, boards
- ▶ The Office of the Advocate General Haryana works as the State Nodal Agency and monitors the overall working and management of LMS.
- ▶ Developed by National Informatics Centre, Haryana in coordination with the Office of Advocate General, Haryana.
- ▶ Integrated with Punjab and Haryana High Court Website
- ▶ Seamless Implementation of System at the Grass Root Level.
- ▶ More than 3.6 Lakh cases being monitored

# Issues with legacy system

- ▶ Frequent Contempt cases against state Government
- ▶ Delayed filing of replies in the court.
- ▶ Lacking co-ordination and monitoring at Branch level/Department Level/ACS Level.
- ▶ Difficult to identify the actual respondent without going through the paper book (Copy of Petition).
- ▶ Personal Visit for paper book (Copy of Petition).
- ▶ Tedious reply vetting Process
- ▶ Corrupt Practices

# Salient Features:

Centralized Management System for streamlining all the litigation activities

Automatic Case Status and Next Hearing Date Updation from High Court Server.

Comprehensive MIS Reports and Dashboard Department Wise/Branch Wise/Court Wise

One stop not stop availability of scattered Information.

Online LMS Ticket Request for PaperBook

E-Vetting of reply after performing a careful study/scrutiny by Advocate General office

Provision for advocate engagement/empanelment with court cases for board & corporations

Provision for payment monitoring for each advocate by all board & corporations

# Salient Features:

## ▶ **EMAIL & SMS Alerts**

## ▶ **Nodal Officer & Branch User**

- ▶ Daily Status to Each Departmental User.
- ▶ Daily Email of Cases Listed in Next 7 Days.
- ▶ Daily Email of Reply Filing Due in Next 15 Days.
- ▶ Daily SMS & Email of pending Judgement Compliance.
- ▶ SMS for Viewing Daily Cause List.
- ▶ Daily SMS(Starting 10 Days Before) for Contempt Cases.

## ▶ **Additional Chief Secretaries**

- ▶ Weekly Status of Contempt Cases, Reply Filing Pendency, Judgment Compliance, Contempt Cases and Not Updated Cases of all Departments

## Benefits Accrued

- Expediency of compliance of orders
- Reduction in Contempt Cases are entered and monitored by each department.
- Better Monitoring on the basis of Categorization /classes
- Better Departmental Performance Evaluation
- Increased the transparency amongst the departments.
- Time bound E-Vetting and avoids multiple visits
- Bridges the Communication-Gap
- Sharing of important information, documents, notes, reports, between legal users
- Saving in terms of Time, Cost and efforts



# Stakeholders

## **TIER 1 USERS:**

Hon'ble CM, Chief Secretary, State Nodal Officer, who can view/monitor the status of Court Cases Related to All Departments of Government of Haryana.

## **TIER 2 USERS:**

All Administrative Secretaries who can view/monitor the status of Court Cases related to Multiple Departments of Government of Haryana.

## **TIER 3 USERS:**

Departmental nodal officer, who manages and monitors the respective department cases

District Attorney (DA), who monitors the Court cases related to each department in the respective districts.

## **TIER 4 USERS:**

All Branches or Office Users, who deal with the cases related to their respective Branches or office only.

# Statistics

Indicators	Volume
Courts Registered	611
Registered Users	4662
Departments/Boards/Corporations Registered	184
Supreme Court	6009
Punjab & Haryana High Court	114254
District/Trial/Tribunals/Other Courts	250511
Email Alerts	409306
SMS Alerts	585613
e-Vetting	8610 (73.77%)
<u>E-PaperBook</u>	3165
Average Logins Per Day	2200+

## Savings

Parameters	Pre Implementation	Post Implementation
No. of officials visited for Paper book	19200-21000 (Approx.)	Nil
No. of officials visited for Vetting	19200-21000 (Approx.)	2880-4200 (Approx.) (15-20%)
Expenditure	1-1.5 Cr. (Approx.)	14.4-21 Lacs (Approx.)
<b>Saving</b>		<b>81.6-84 Lacs (Approx.)</b>

# Technologies Used

**LMS is an Open Source Technology Based Web Application.**

▶ **Client Side Scripting and Plug-in(s)**

- HTML5, JQuery & Bootstrap5
- HighChart

▶ **Programming Language**

- PHP7.0

▶ **Database**

- PostgreSQL

▶ **Operating System**

- Linux (RHEL 7)

▶ **SSL Certificate**

- Issued by Let's Encrypt Authority X3

# Sustainability

- ▶ Developed In-House so there is no cost of maintenance.
- ▶ Developed on Open source platform so reoccurring cost is nil.
- ▶ Comprehensive monitoring at various level of Government ensures regular updation .
- ▶ Dedicated team to provide necessary support to various users.
- ▶ Aggressive Ticket Monitoring System to resolve the issues within 24 Hours.
- ▶ Continuous support from NIC by dedicated team of Professionals.
- ▶ Dedicated team for comprehensive capacity building.

# Future Plans

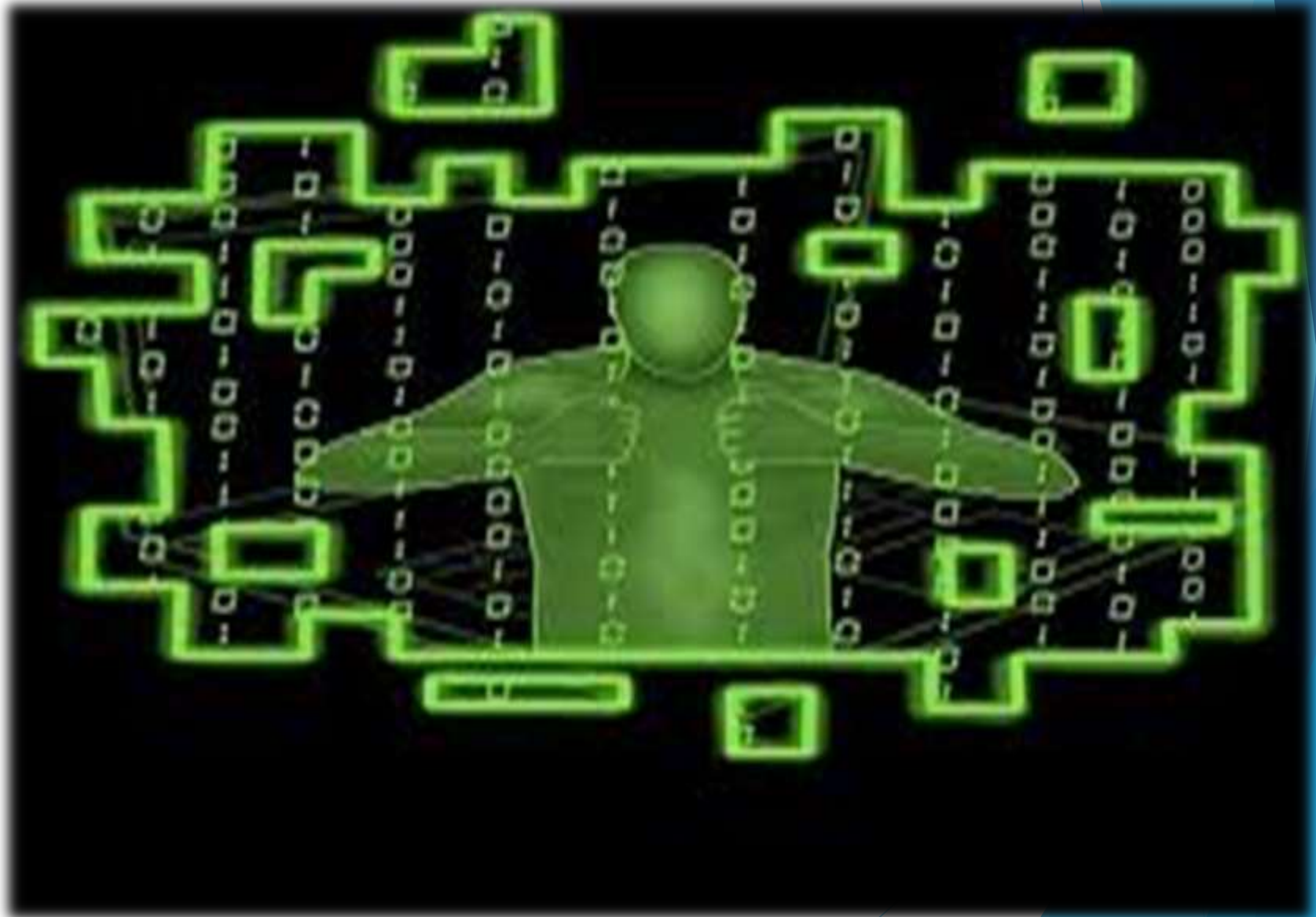
- ▶ Integration with Hon'ble Supreme Court.
- ▶ Integration with District Courts of Haryana
- ▶ Integration with jails for generating Online Custody Certificates
- ▶ Integration with MedLEaPR

# E-VETTING

State of Haryana has launched online software e-Vetting

It has been designed to facilitate officials concerned to get their reply or affidavit filed online without delay

# e-Prison Module





# Surety Module:



# PENDING TRIAL INFORMATION MODULE:

An **Application can be developed** to enter all the relevant details relating to under trial for easy reference of the Judges in **bail** matters.

**Stage of the Case** in criminal cases can be made available in the High Court **providing copies of the statements of** complainant, eye-witnesses, investigating officer, doctor etc. in standard format. FIR, PMR/MLR and Lab reports etc.

# MedLEaPR

- ▶ **Software developed to automate computer generated MLR (Medico Legal Reports) & PMR (Post Mortem Legal Reports)**
- ▶ **Being used by the doctors in Government/ Private Hospitals in these States**
- ▶ **Software is generic and can be used by any Agency/State.**

# ICJS Core

## ICJS Pillars

### Police

- MHA and State (Home)
- Core Application Software developed by Wipro
- All 36 States/UTs are using software

### Court

- Justice Deptt. and Courts
- CIS & eCourt Software is being used
- 33 States are sharing the data

### ePrision

- MHA and State Prison Deptt.
- Existing Central e-prison Software being used
- 33 States already on boarded

### Prosecution

- MHA and State (Law )
- Software developed by NIC
- In the process of rollout in 13 States/ UTs in first phase

### Forensic

- MHA and State (Home Deptt.)
- Software developed by NIC
- Rollout in 78/112 CFSLs/SFSLs/RFSLs

Enabling the Government to build a stronger digital ecosystem supporting Innovation, Inclusiveness, Increased citizen reach and Interaction

# Coverage

## Police

States: 34  
PS: 16500  
FIRs 4.4 Cr

## Court

Court Complex:  
700  
Courts: 6500  
Cases: 8.9 Cr

## Prisons

States: 34  
Prisons: 1103  
Prisoners: 0.90 Cr  
Visitors: 2.3 Cr

## FSL

Labs : 74  
Items: 2.0 lacs

## Prosecution

States: 13  
Prosecution:  
1.0 lacs

## ALIS

States: 36 |  
10 lacs

# Additional Domains

- Vahan / Sarathi
- Passport / IVFRT
- Central Bureau of Investigation
- NIA
- Track Child
- Medico Legal cases
- Railway Protection Force
- BSF

*Any Other Domain MHA as desired*

# PERSONAL INFORMATION SYSTEM (PIS)

All orders of officers can be uploaded  
in this e-diary account

orders appealed - are being reflected in  
PIS account

Performance of officers can be  
monitored, whether He/ She requires  
training

**PROFILE SCREEN OF JUDICIAL OFFICERS**

High Court of Punjab and Haryana  
Chandigarh

**ABOUT**

Name	RAJAT SINGH	Account ID	10001
Designation	ASSISTANT JUDGE	Work	---
Grade	ASSISTANT JUDGE	Grade	---
Place of Posting	CHANDIGARH	Date of Confirmation	---
Name of Court	CHANDIGARH	Date of Appointment to P.S.	01/01/2014
Category	CHANDIGARH	Gender	M

RAJAT SINGH  
Date of Birth: 01/01/1980  
Date of Joining: 01/01/2014  
Mobile: 9876543210  
Email ID: rajat.singh@hccj.org

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# e STATEMENT

## Electronic Monthly Statements



The screenshot displays the login interface for the eStatement portal. At the top center, there is the State Emblem of India with the motto 'Satyameva Jayate' in Devanagari script. Below this is the text 'eStatement' and a circular logo featuring a scale of justice. The login form is a white box with the following fields: 'Username' with a person icon, 'Password' with a lock icon, an 'e805' captcha image, and a 'captcha' text input field. A blue 'LOGIN' button is positioned at the bottom of the form.

  
सत्यमेव जयते  
eStatement  




[LOGIN](#)

# CCR (PERIPHERY SOFTWARE)



**CIS**  
*CrystalReports*

**Punjab and Haryana High Court  
Chandigarh**

*Developed by @ E-Courts Team Kaithal(Hry.)*

**CCR 3.0 (CIS Crystal Reports) for CIS 3.0**

*District Courts, Chandigarh sector - 43*

Engineer Module



Institutions Register



Orders Template



Thanks eCourts Team, Kaithal

Cause List



Cause List @2 Date



Undated Cases



Peshi Register



Order Report

**Order Report**  
Judgment | Decree | Zimni



Unallocated Cases

Allocation Cases

Unregistered Cases

Transfer Cases



# INSTALLATION OF **CCTV CAMERAS** IN COURTS FOR BETTER MONITORING

## **Pradyuman Bisht vs. Union Of India**

Writ Petition(s)(Criminal) No(s). 99/2015,

Date of Order: August 14, 2017



Technology Can't Substitute Judges; It May Aid Us: CJI Highlights Role Of AI In Judiciary In Constitution Day Speech

**ARTIFICIAL  
INTELLIGENCE**



## CJI Bobde calls for Artificial Intelligence use in judiciary

The Chief Justice of India SA Bobde on Thursday said that using Artificial Intelligence in judiciary would be "immensely beneficial". He added that it will allow courts to shift the judicial time from "simple-straightforward matters" and apply them to more "complex-intricate matters". "It would...streamline courts' caseloads through enabling better court management," CJI Bobde further said.

# Virtual Courts



VIRTUAL COURTS

ABOUT

SERVICES

CONTACT



**PAY ONLINE**

Pay the Court Fees or Fine online through [pay.ecourts.gov.in](http://pay.ecourts.gov.in)



Settle your case online on virtual courts

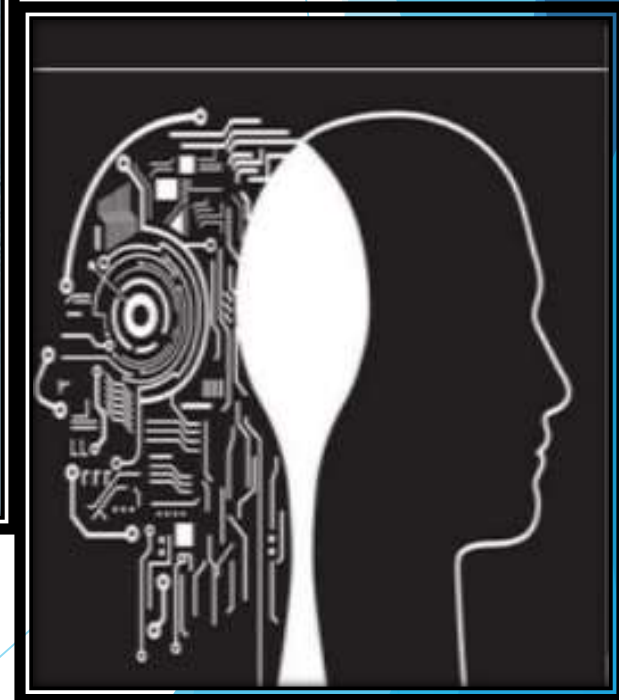
Haryana

Proceed Now

## About Virtual Court

In the current scenario facility is provided for Litigants to file the plaint electronically through e-Filing and also pay the Court Fees or Fine online through [pay.ecourts.gov.in](http://pay.ecourts.gov.in). Litigant can view the status of the case also online through various channels created for service delivery. However for adjudication purpose the

# AI can be used in sentencing



# Supreme Court Vidhik Anuvaad Software (SUVAS)

The Constitution Day function was also marked by the unveiling of the Supreme Court's official mobile application and the machine-assisted translation tool that employs Artificial Intelligence, 'Supreme Court Vidhik Anuvaad Software' or SUVAS for facilitating translation of judicial documents in eight languages.

The mobile app was developed with the technical consultation of the National Informatics Centre. The app will provide "authentic real time" access and updates with regard to *Case Status, Display Board, Daily Orders, Judgments, Office Reports, Circulars and other useful information* for lawyers and litigants. The app will be made available for download from the official website of the Supreme Court. It will be available in English, Hindi and six other regional languages.

The unveiling of these new services took place after the inaugural address by President Kovind.

In his address, President Kovind encouraged lawyers to take up pro bono cases, and "*to distribute the fruits of knowledge to the needy.*" While addressing the issue of accessibility of justice by all, he stated that it has to be a "*collective effort of all the stakeholders, the Bench and the Bar*".

# CASE MANAGEMENT:

Case Management is comprehensive system of management of time and events in a law suit as it proceeds through the justice system from start to end.

# Ramrameshwari Devi v. Nirmala Devi, (2011) 8 SCC 249

Steps laid down for trial courts for improving the existing system:

- Court should scrutinise, check and verify pleadings and documents filed by the parties immediately after filing of plaint

-It should prepare a complete schedule and fix dates for all stages of the suit at time of filing of plaint

-It should impose actual and realistic costs on wrongdoers, grant mesne profits at market rate to affected party and also order prosecution of wrongdoer for perjury in appropriate cases

# Objectives of Case Management:

Early resolution of disputes

More effective use of judicial resources

Monitoring of case load

IT support

Facilitates planning for future

Enhances public confidence

Listing of cases (numbers)

Control on adjournments

Entire system from filing till disposal to work in co-ordination monitoring reports



# Better planning & organization of information can yield better results:

## Examples:

- Drafting of specific Performa for MACT cases; where only calculations are involved; to decide a case.
- Identifying cases of crime against women
- Child trafficking cases
- Henious Crime Cases
- Senior Citizens Cases

**Set  
Priorities**

# Action Plan:

*In Hussain And Anr vs Union Of India,  
CRIMINAL APPEAL NO.509 OF 2017,  
Decided on March 9, 2017,*

Hon'ble Supreme Court gave recognition to the action plan policy prepared by High Court of Punjab & Haryana and **has recommended it's adoption by all the High Courts in the country.**

# ACTION PLAN 2018-19

w.e.f. 1.04.2018 to 31.3.2019

**Targets Proposed for disposal of old cases and cases of specified categories under Action Plan 2018-19 to be disposed of upto 31.3.2019.**

S.No.	Courts	
1.	Additional District and Sessions Judges	<p>i) 25 oldest Execution Petitions.</p> <p>ii) All the pending cases which were instituted upto 31.12.2014</p> <p>iii) All the cases under the Prevention of Corruption Act, 1988 which are more than one year old.</p> <p>iv) All the cases under the NDPS Act, 1985 which are more than one year old.</p> <p>v) All the pending cases in which the accused are in custody for a period of more than one year.</p> <p>In case the total of above said categories is less than 150 then oldest civil and criminal cases besides above categories be taken for disposal so as to make the total of 150 cases (including 25 oldest execution petitions) for disposal.</p> <p>In case the total of above said categories exceeds 150 then the oldest 125 cases and 25 oldest execution petitions be taken for disposal.</p>

S.No.	Courts	Targets Proposed for disposal of old cases and cases of specified categories under Action Plan 2018-19 to be disposed of upto 31.3.2019.
2	Civil Judges-cum-Judicial Magistrates	<p>i) 50 oldest Execution Petitions.</p> <p>ii) All the pending cases which were instituted upto 31.12.2013.</p> <p>iii) All the pending cases in which the accused are in custody for a period of more than six months.</p> <p>iv) All the pending cases under section 138 of the N.I. Act instituted upto the year 2014.</p> <p>In case the total of above said categories is less than 200 then oldest civil and criminal cases besides above categories be taken for disposal so as to make the total of 200 cases (including 50 oldest execution petitions) for disposal.</p> <p>In case the total of above said categories exceeds 200 cases then the oldest 150 cases and 50 oldest execution petitions be taken for disposal.</p>
3 (i)	<b>Exclusive Court set up to deal with Heinous crime</b>	100 oldest Heinous crime cases.

S.No.	Courts	Targets Proposed for disposal of old cases and cases of specified categories under Action Plan 2018-19 to be disposed of upto 31.3.2019.
3 (ii)	<b>Exclusive Court set up to deal with Heinous crime cases against women having pendency of less than 100 heinous crime cases</b>	<ul style="list-style-type: none"> <li>(i) All Heinous crime cases against women and POCSO Act be disposed of within one year from the date of commitment/presentation of challan.</li> <li>(ii) Cases of other categories instituted upto 31.12.2014. Subject to the minimum of 150 oldest cases (including 25 oldest execution petitions) for disposal.</li> </ul>
4 (i)	<b>Family Court set up to deal with Family matters.</b>	150 oldest cases including 25 oldest execution petitions.
4 (ii)	<b>Exclusive Courts set up to deal with family matters having pendency of other civil and criminal cases</b>	<ul style="list-style-type: none"> <li>(i) All pending family matters instituted upto 31.12.2014.</li> <li>(ii) Oldest cases of other categories Subject to the minimum of 150 oldest cases (including 25 oldest execution petitions).</li> </ul>

S.No.	Courts	Targets Proposed for disposal of old cases and cases of specified categories under Action Plan 2018-19 to be disposed of upto 31.3.2019.
6	<b>Exclusive Courts set up under 138 of the Negotiable Instruments Act, 1881</b>	1000 oldest cases
7	<b>CBI Courts</b>	10 oldest cases



# COURT MANAGEMENT

**Court Management refers to tools and techniques that are available to the Court in ensuring the quick, inexpensive and efficient resolution of proceedings before the Court.**

# **COURT MANAGEMENT INVOLVES:**

**Cause List Management**

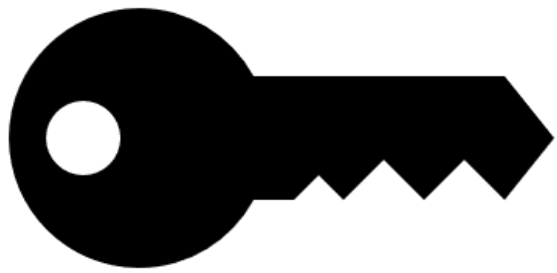
**Time Management**

**Case flow Management**

**Court Resources Management**

**Strategic Planning Monitoring and follow up**





**SUGGESTIONS**

# Strategic Planning, monitoring and follow up:

With the help of technology, effective planning and proper court and case management the problems faced in the judicial system can be limited, if not eliminated.

# Stakeholders of Justice Delivery System

**Litigants**

**Staff**

**Judges**

**Lawyers**









**THANK YOU**

**Rajesh Bindal,  
Judge, High Court of Jammu & Kashmir,**